
SUSTAINABILITY CONSIDERATIONS	There are no sustainability considerations applicable.
IMPACT OF DECISION AND NEXT STEPS	N/A
MOTION OR RESOLUTION FOR APPROVAL	N/A
APPENDICES	Appendix A: Presentation



Outline

- Campus Public Safety Overview
 - Uniformed Personnel
 - Collaboration with External Agencies
 - Special Constables vs. Security Agents

- Emergency Management & Preparedness
 - Emergency Response Structure
 - Active Shooter Preparedness

- Campus Safety
 - Security in Residences
 - Personal Safety

- Challenges



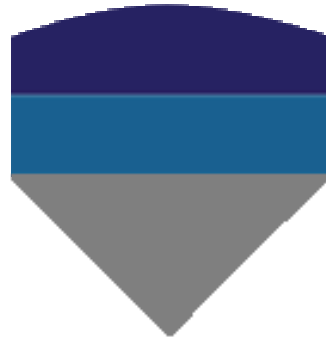
McGill

Campus Public Safety (CPS)

24/7 Security Operations

Keycard access

Adapted transport



SECURITY SERVICES



FIRE PREVENTION

Fire Drills

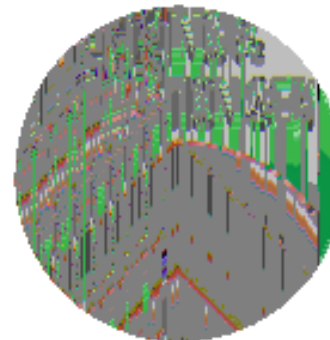
Fire equipment inspections

Emergency Response Plans

Mass Notification Tools



**EMERGENCY MANAGEMENT
& PREPAREDNESS**



**PARKING &
TRANSPORTATION SERVICES**

Parking Access

Parking Permits



- Staffing levels are in line with most other Montreal area higher education institutions – Concordia, Université de Montréal, HEC, etc. – and slightly higher than a number of Ontario institutions

In 2015/16:

- 16,952 calls and alarms received at Security Operations Centre
- 23 demonstrations/protests/civil unrest events
- >17,000 hours on construction projects (2016)
- >11,500 hours on special events and other (2016)

CPS- Uniformed Personnel

- CPS contracts security agents
 - 8 out of 9 Montreal universities contract security agents
- 65 agents at downtown campus
- 25 agents at Macdonald campus
- McGill Security crest and uniform since 2013
- Advantages: Flexibility in scheduling, cost saving to the university for HR and training.

Composition (Downtown campus)
1 Contract Officer
1 Deputy Contract Officer
7 Controllers/Dispatchers (Security Operations Centre)
3 Shift Supervisors
18 Patrollers (Responders)
2 Adapted Vehicle Drivers
12 Building Agents (Libraries,

Training for Uniformed Security

Collaboration with External Agencies

- Service de Police de la Ville de Montréal (SPVM)
- Royal Canadian Mounted Police (RCMP)
-



Special Constables vs Private Security

- Arrest powers
- Use of force: both must not use greater force than is necessary
- Sharing of information with law enforcement
- Equipment – no university in Canada is equipped with firearms
- Staff composition: Quebec and Ontario universities vs United States

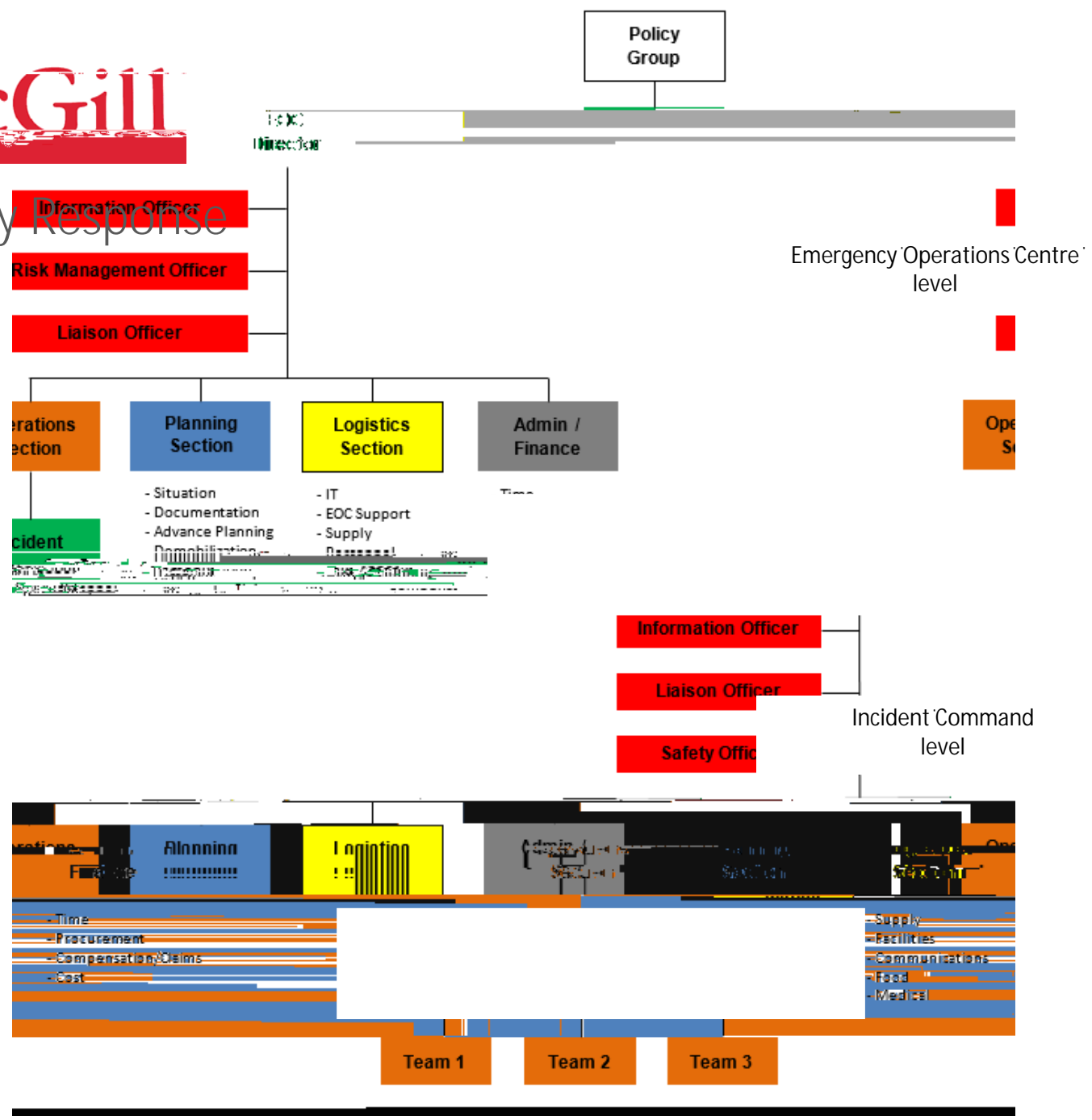


Emergency Preparedness

- University Emergency Response Plan (UERP)
- Emergency Response Protocol
 - Regular day to day incidents are covered in Standard Policy and Procedures (SPPs)
 - If an incident exceeds SPPs, Incident Command System (ICS) is activated
 - If an incident exceeds ICS capability, Emergency Operations Centre (EOC) is activated
 - If EOC needs support, the Policy Group is called upon



Emergency Response Structure



Active Shooter Preparedness

- Full scale exercises: 2009 (McLennan Library), 2015 (Otto Maass)
- Tabletop Exercises
- Ongoing Incident Command System (ICS) and EOC training and exercises

- New Preparedness video in 2016
- Active Shooter Training Workshop since 2008

- Mass Notification System
 - Text alerts, Computer Pop ups, McGill App

- Emergency Operations Centre



Security in Residences

- Night stewards
 - Employees of Student Housing and Hospitality Services (SHHS), though CPS provides assistance as needed
 - Present in 9 Residence buildings
- Physical security
 - Card readers/restricted access at each residence entrance, including all Shared Facilities Houses (i.e., MORE Residences)
 - Security Cameras
 - 24/7 alarm monitoring by Security Operations Centre (SOC)
- Response
 - McGill Student Emergency Response Team (M SERT)
 - Security Patrollers will respond when called upon on 24/7 basis



Personal Safety

- Network of emergency phones relayed to 24/7 Security Operations Centers
- Safety Escorts provided by Security
- Community patrolling
- Courses offered:
 - Self defense course for women offered 3x/semester
 - Non violent Crisis Intervention (NVC)
 - Active Shooter Training Workshops
- Work with Harm Reduction Liaison Officer





Challenges

- Financial Constraints
 - Staffing
 - Accreditation
 - Incident Management System
- Decentralized Services
- Community Engagement